

Dear Cameron Orthodontics Family,



We have some GREAT news!

The Ministry of Health has just announced that, after approximately 2.5 months it has amended Directive #2 to allow for “all deferred and non-essential and elective services carried out by Healthcare Providers” to be gradually restarted subject to a number of requirements. In other words, **Orthodontists can**, under certain conditions, **start the process of getting back to our work!**

At Cameron Orthodontics we have always strived to not just meet, but go above and beyond, industry standards to keep you and your loved ones safe and healthy. The safety of our patients and our team are our main responsibility and so our we have been working hard to adjust our procedures and policies.



Here are some of the changes you can expect to see at your next visit:

- We now have a virtual waiting room. Please do not enter the office. You will be asked to text 647-371-0296 upon your arrival, and to complete a COVID-19 wellness form by text prior to any in-person interaction.
- If you have flu-like symptoms, fever, coughing, sore throat or potential exposures to COVID-19, we ask that you stay home.
- Patients must arrive at the office wearing a face mask covering.
- Once we are ready for you, you will be greeted at the door and your temperature will be checked.
- A disinfecting hand station must be used upon entry and exit from the clinic.
- Social distancing measures must be undertaken while in the clinic.
- **Please arrive on time for your appointment.** You will notice a decreased number of patients in the treatment area as appointments will be staggered. This will allow extra time for cleaning and disinfection as well as meeting physical distancing requirements.
- You will notice our Team wearing additional eye protection, masks, face shields and isolation gowns.
- Please brush your teeth at home shortly before your appointment, and avoid eating or drinking after brushing.
- Please note that while we would love to welcome family members and friends into the office, only patients with an appointment will be allowed to enter the clinic. Parents or caregivers will be asked to wait in their cars, Yonge-Eglinton Centre, lobby or hallway. We will maintain communication with parents at the end of appointments by text or telephone.

It isn't going to be like this forever, so we ask for your patience as we implement these changes and prepare for our 'new normal'. We are doing our best to accommodate everybody with little hesitation in your treatment. Rest assured, your braces and appliances are still doing their job even if there is a lapse in your treatment. If we previously cancelled your appointment, we will be calling you in the near future to reschedule.

This is a gradual re-opening, however, we cannot wait to see you! Above all, your care and safety is our top priority!

Dr Christopher Cameron and the Team at Cameron Orthodontics